

# **ICRIS 17.X.X Installation Guide**

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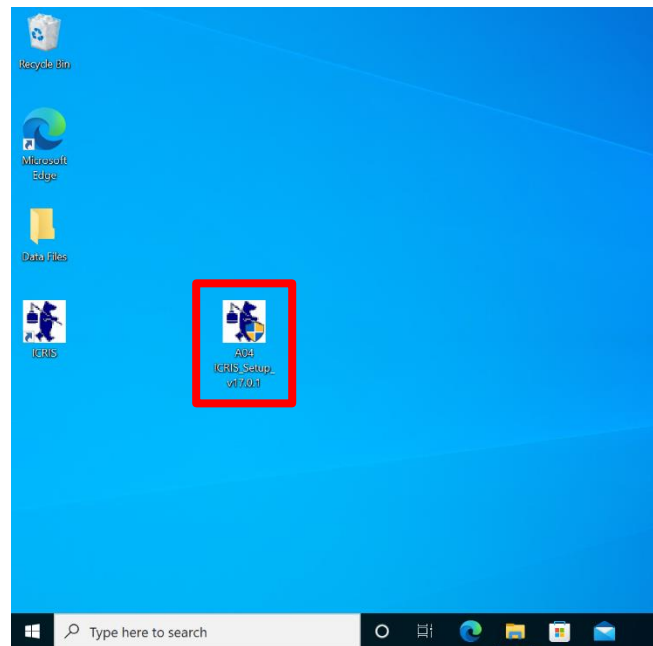
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## **Note**

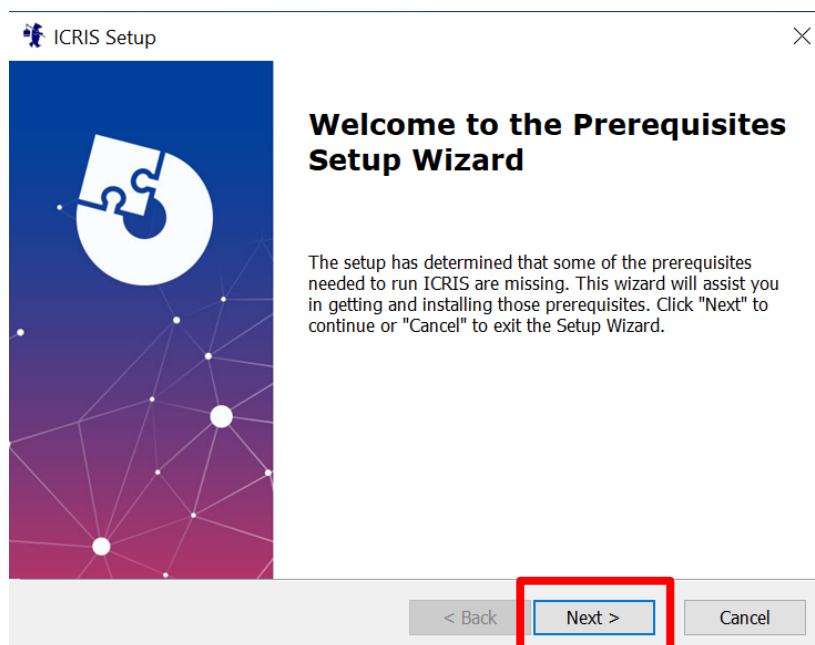
If you are updating from a previous version of ICRIS then you need to make sure you are on at least ICRIS 16.4.0. If you are not on at least this version the installation will fail.

### **1. Updating ICRIS from download from Valspar Support Website**

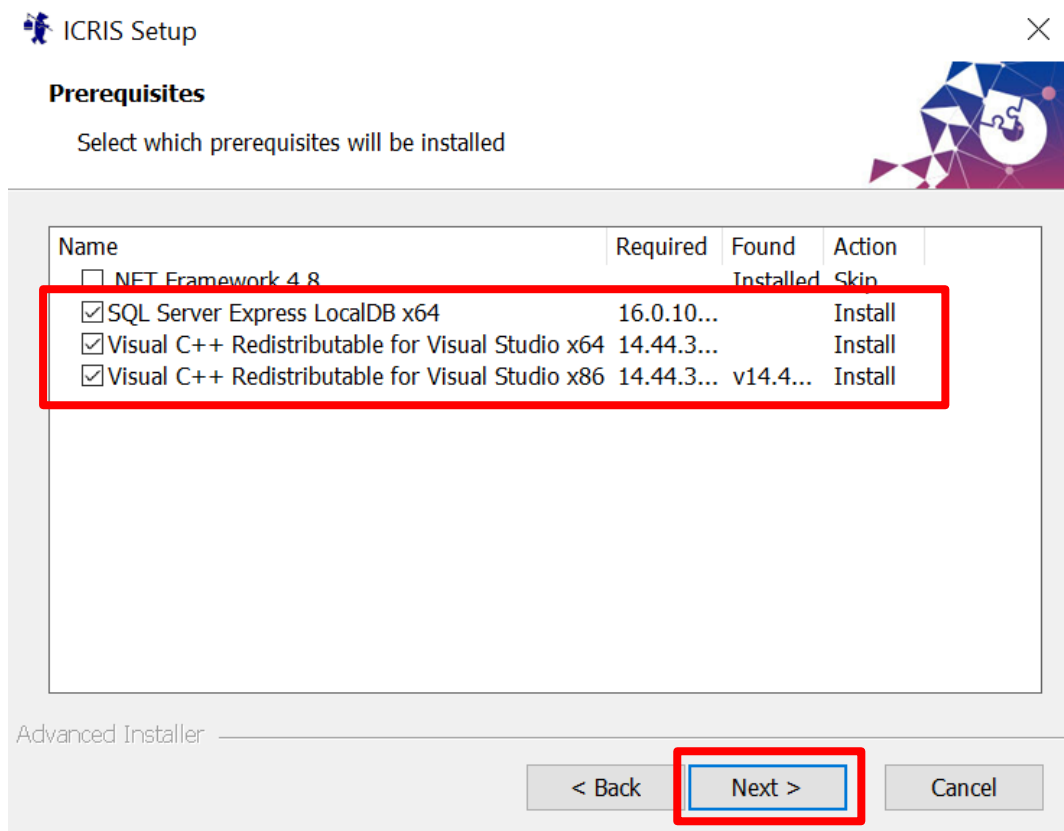
1. Download ICRIS 17.X.X from the Valspar support website
2. Once downloaded copy the installer to the website



3. Run the installer, click next on the first screen



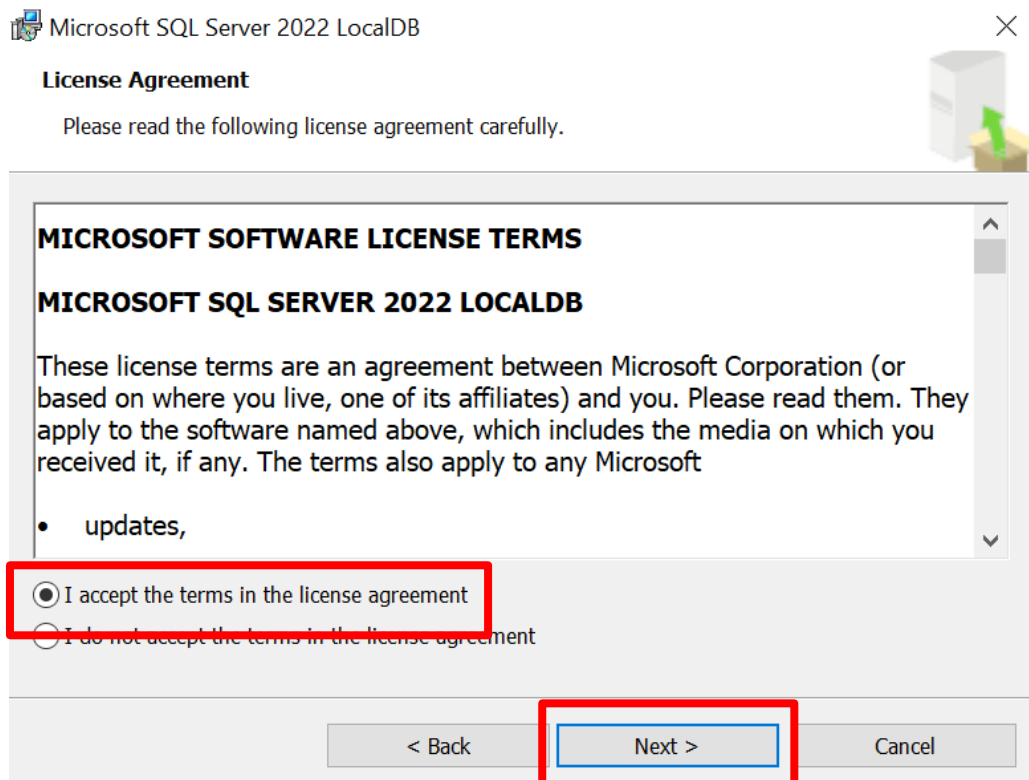
- On the next screen make sure that all the options shown below are ticked and click next to continue



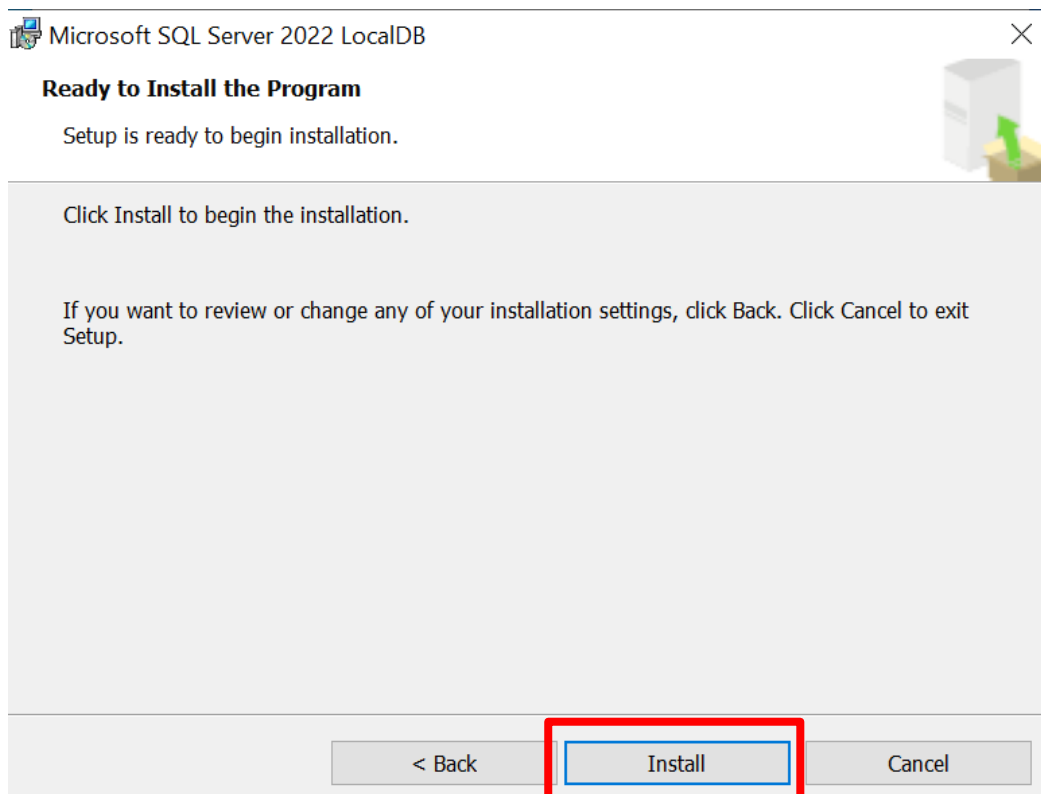
- Click on the next button to install SQL server



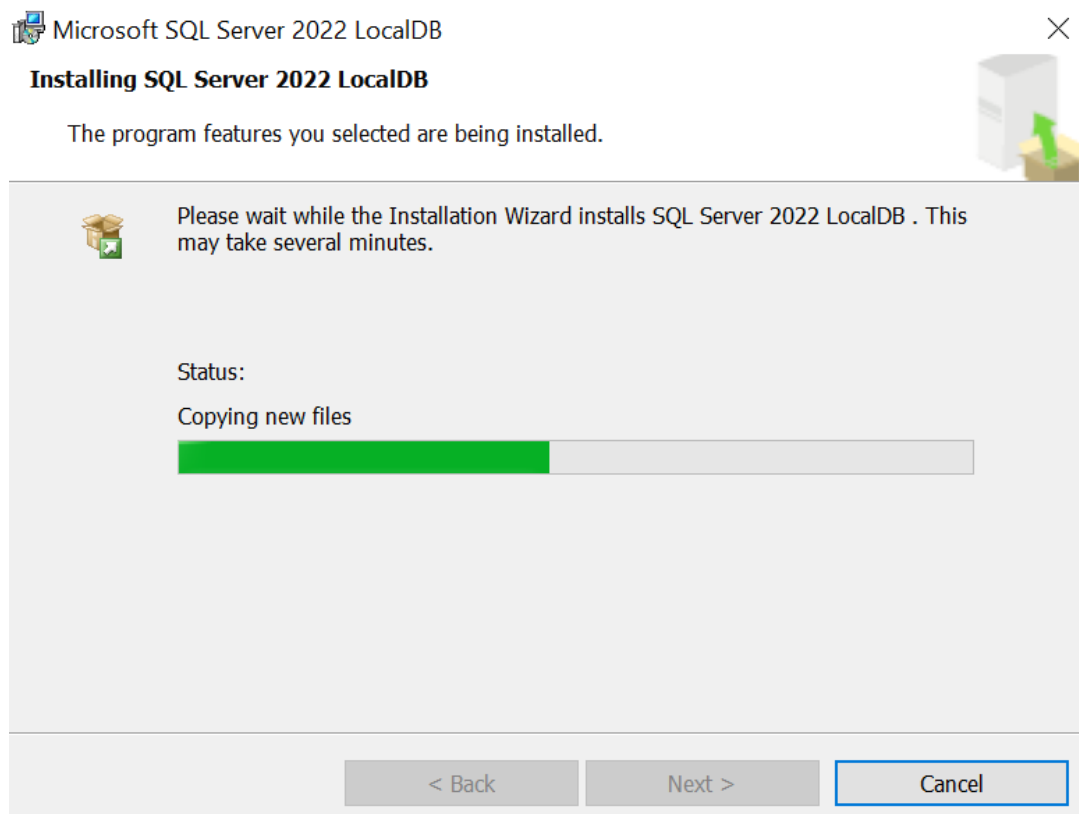
- Click on the "I accept the terms in the licence agreement" and click next



- Click the install button



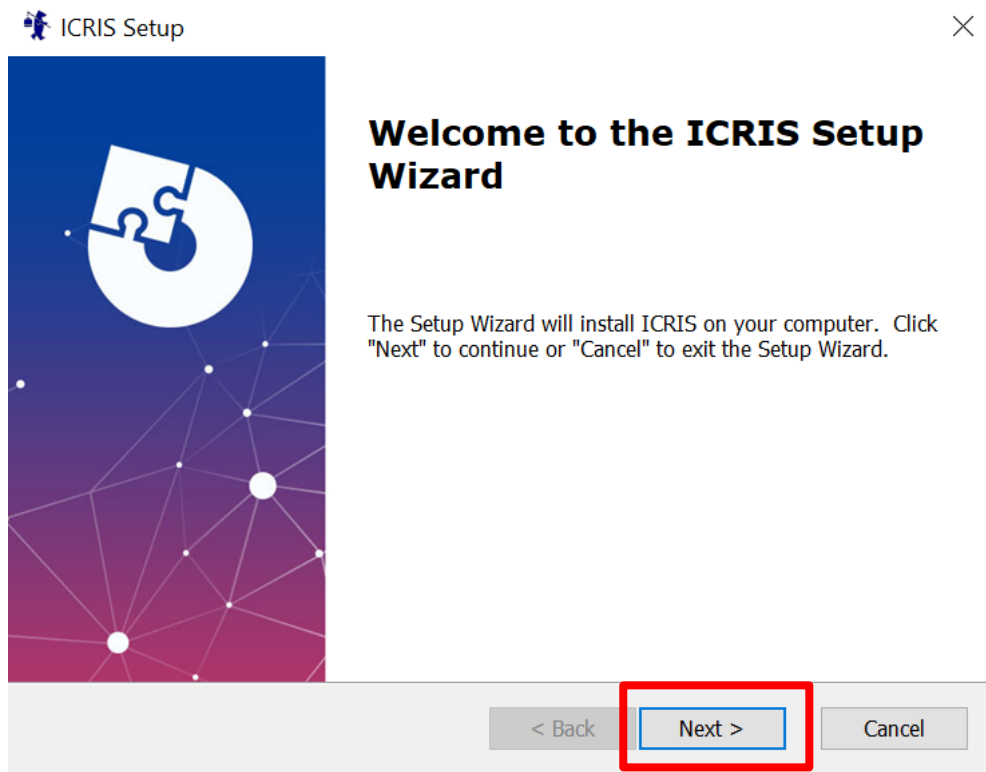
8. SQL server will now install, If the installation fails here go to Appendix 1 to repair this issue.



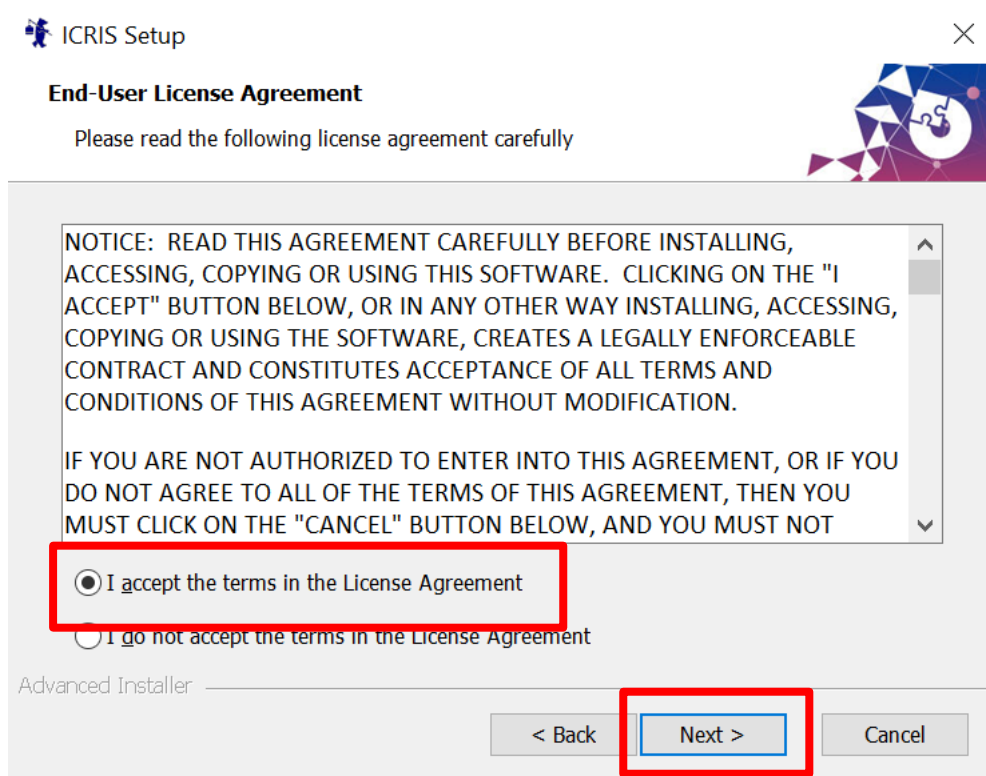
9. Once the installation is complete click finish.



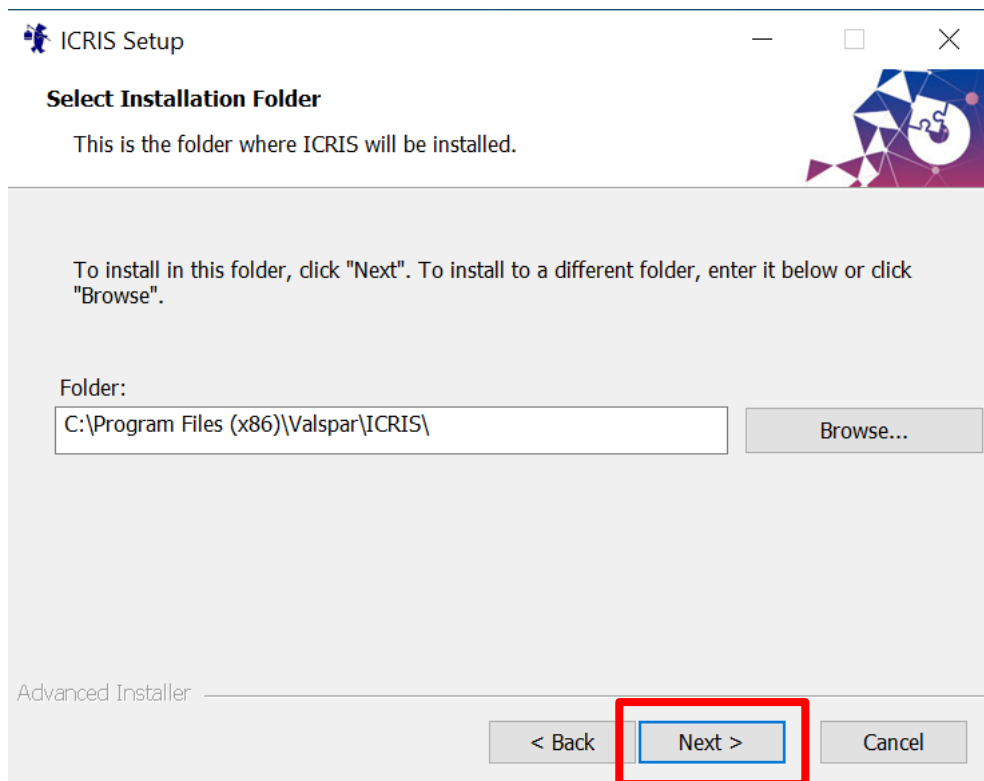
10. Click the next button to continue



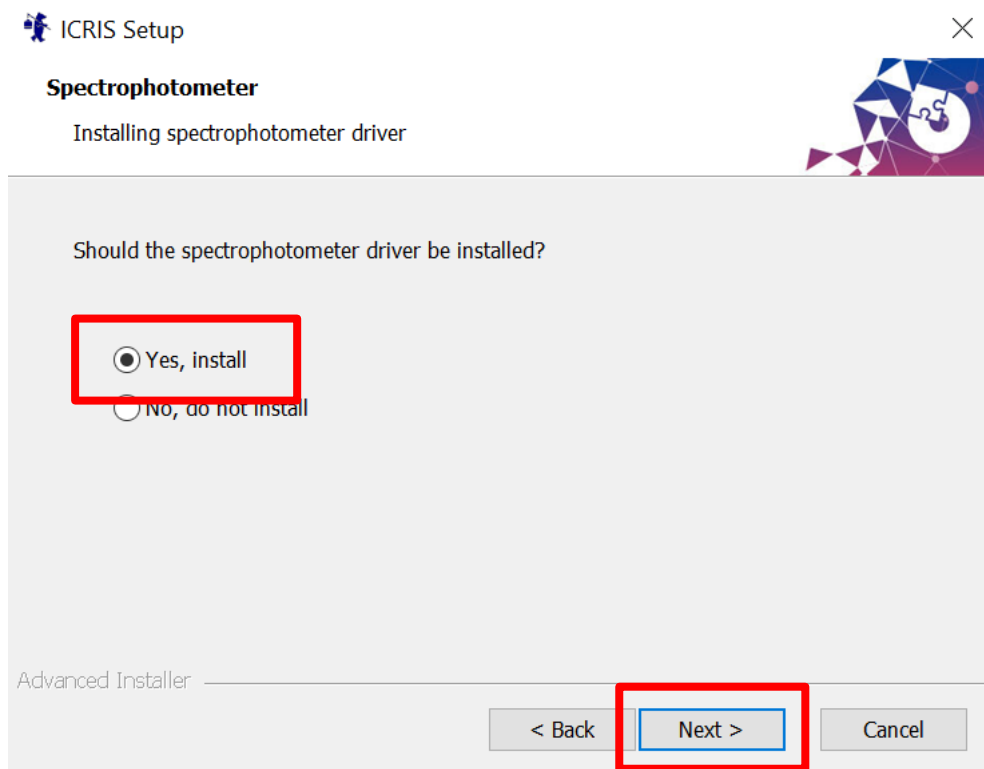
11. Agree to the terms and conditions



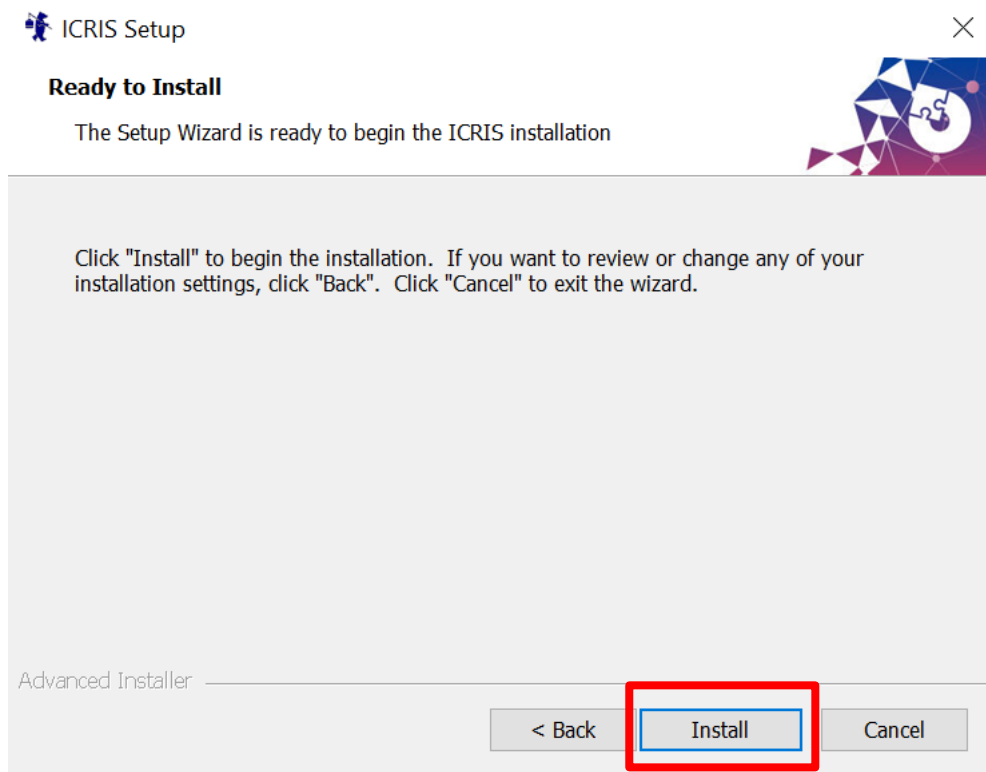
12. Click next to continue



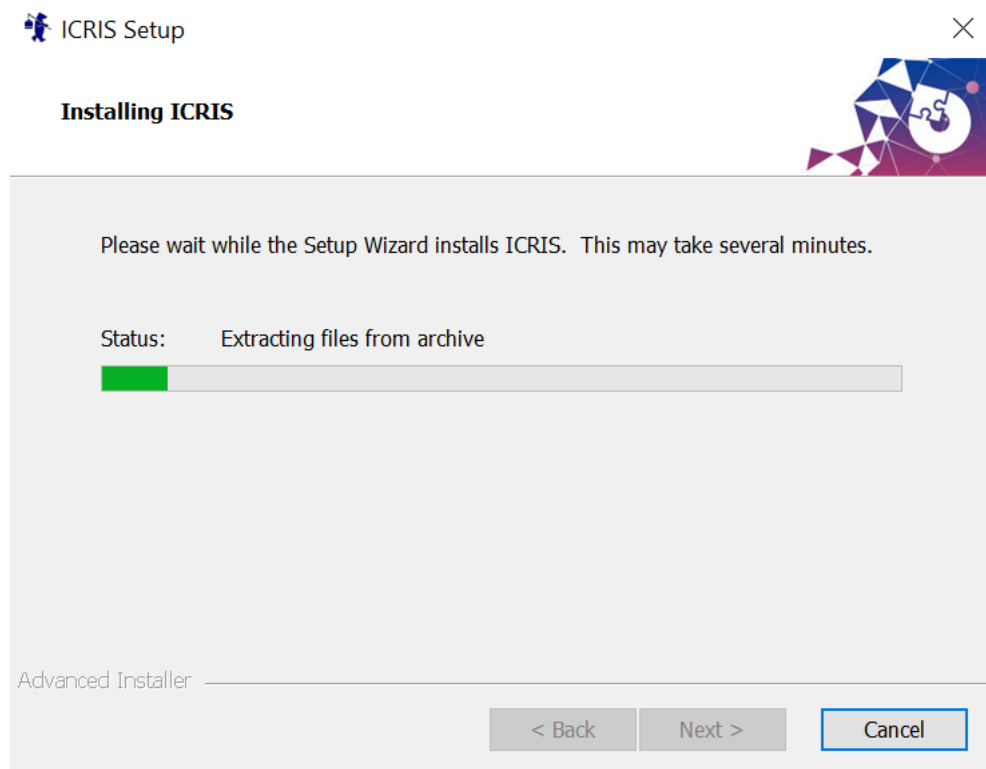
13. Make sure that the “Yes, install” radial button is selected and click next



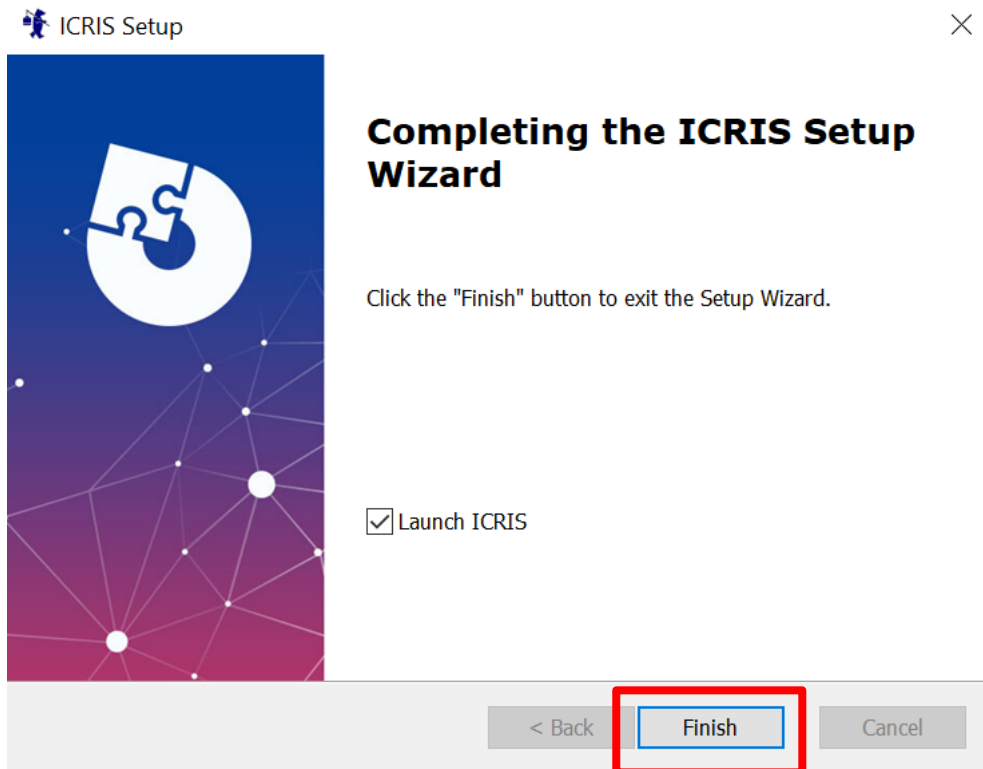
14. Click the install button



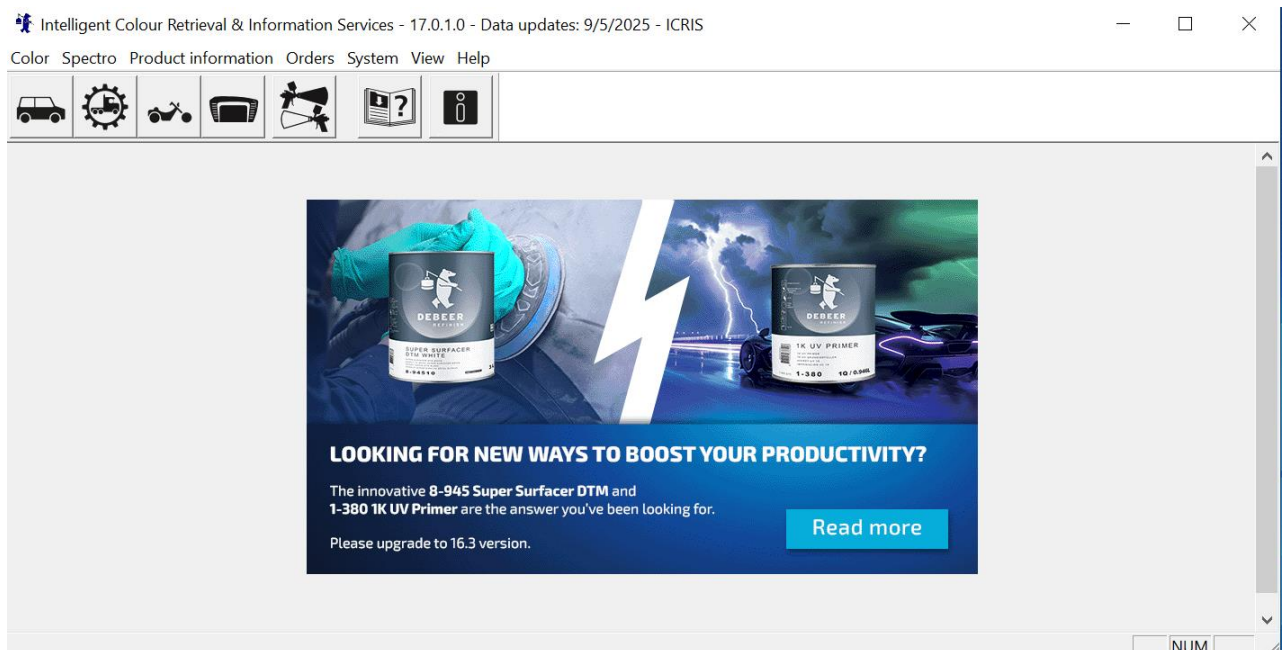
15. The install will now start



16. Click Finish

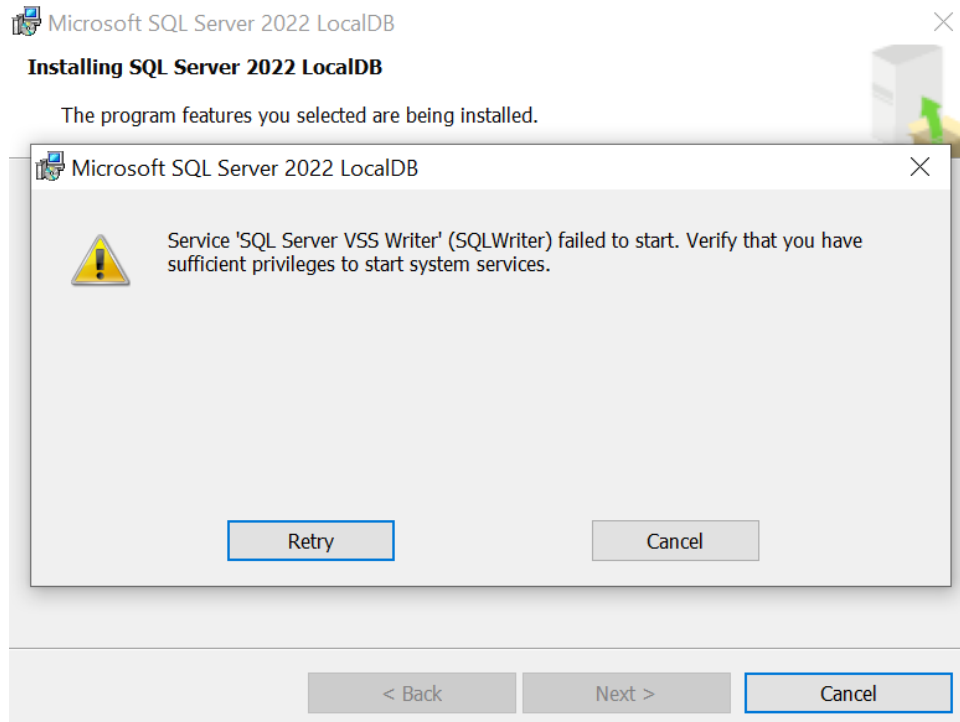


17. The installation has now finished and ICRIS will now launch



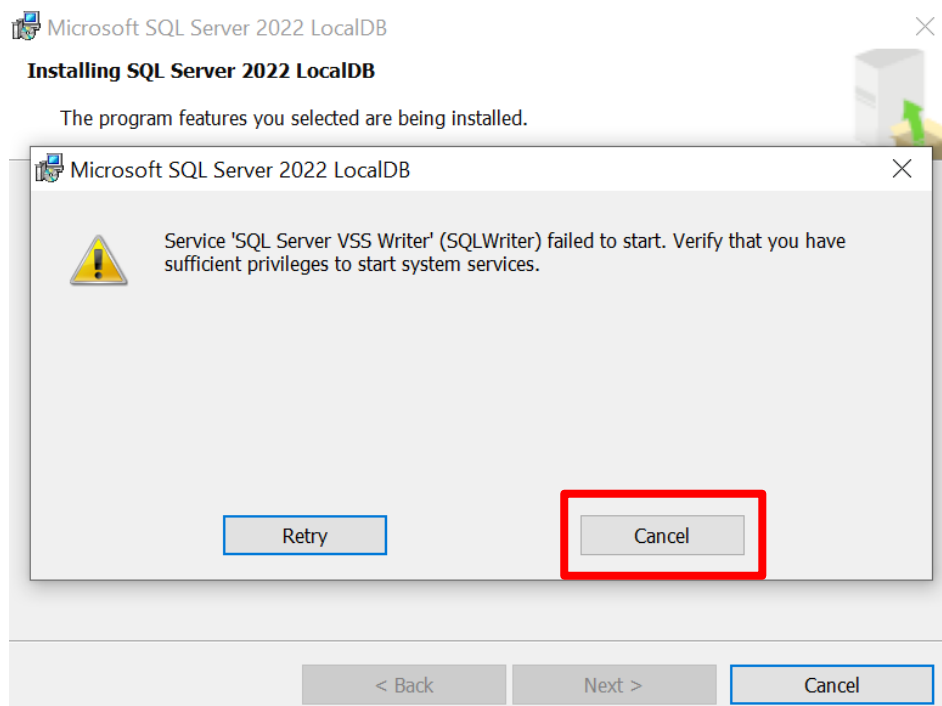
## **Appendix 1 – ICRIS fails to install at SQL server stage**

Sometimes during the installation it will fail while installing SQL server, you will get the below error

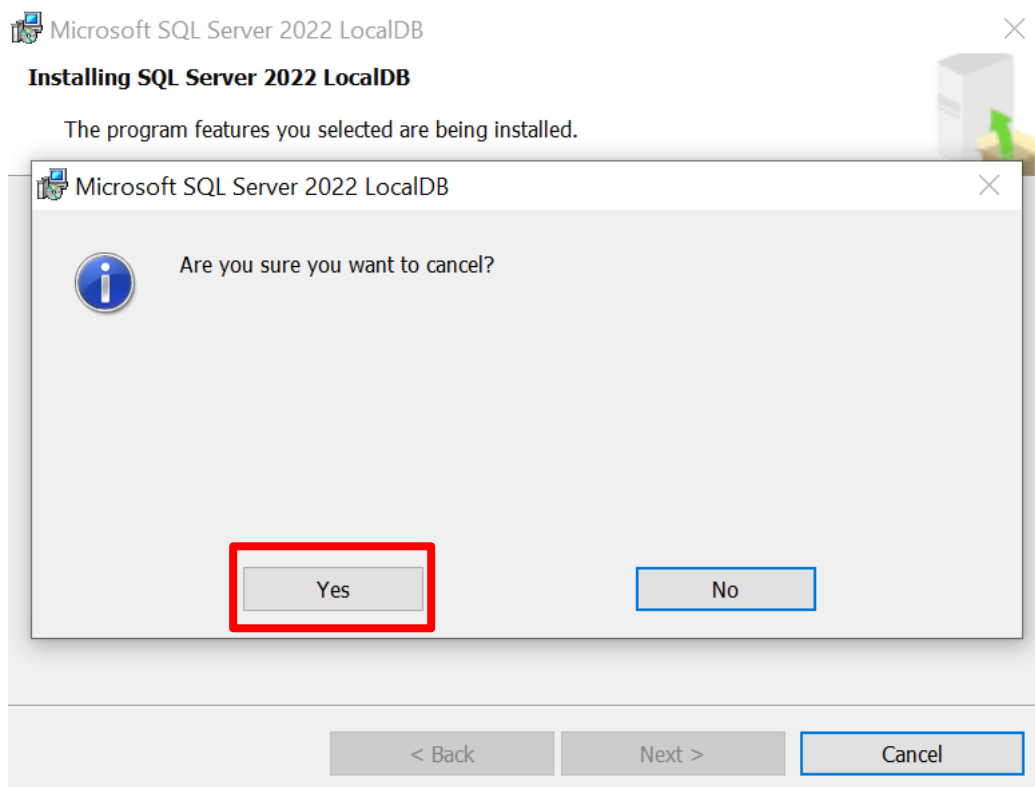


Please follow the below steps to fix this issue.

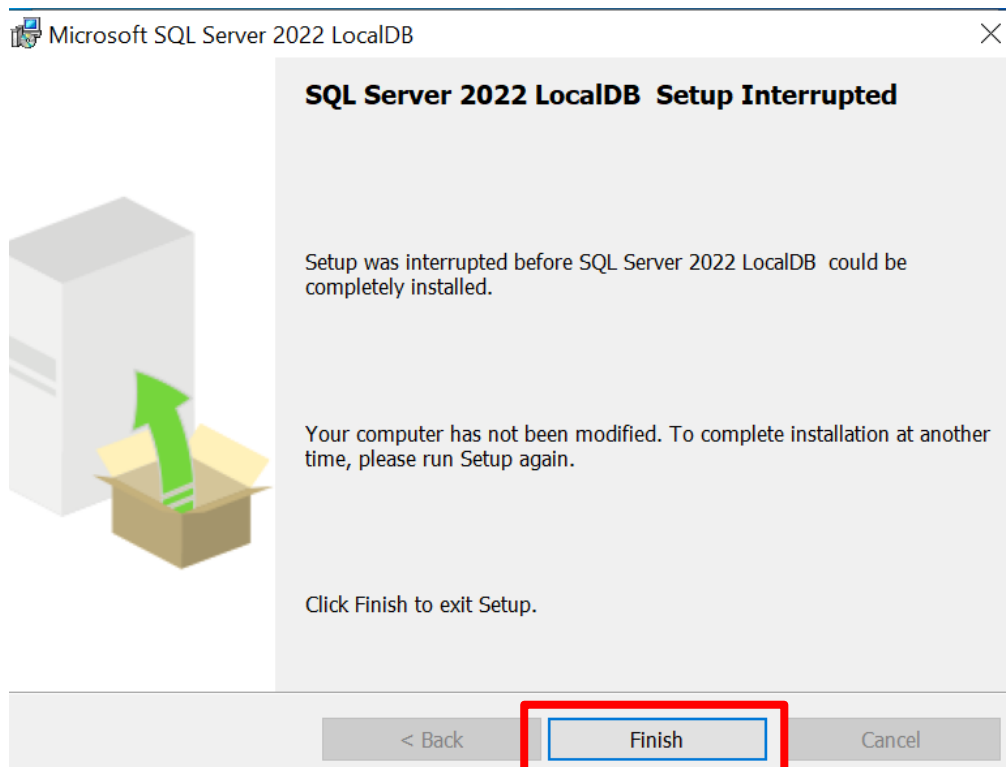
1. When the below error appears click on the cancel button.



2. Click yes to confirm the cancelation



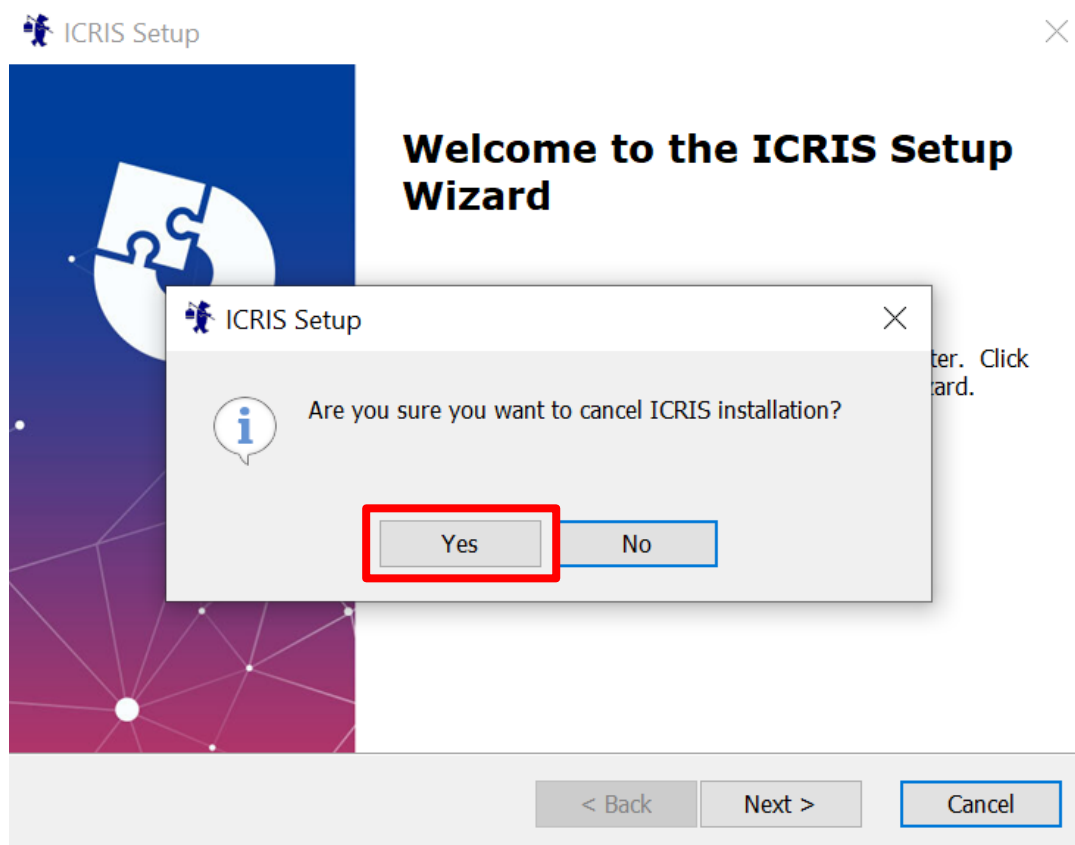
3. Click on the finish button



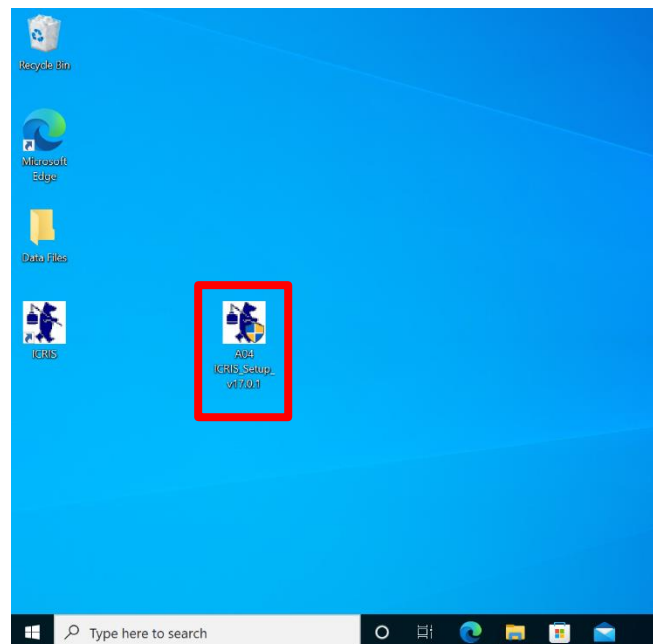
- Wait until the ICRIS setup wizard screen appears, then click the cancel button



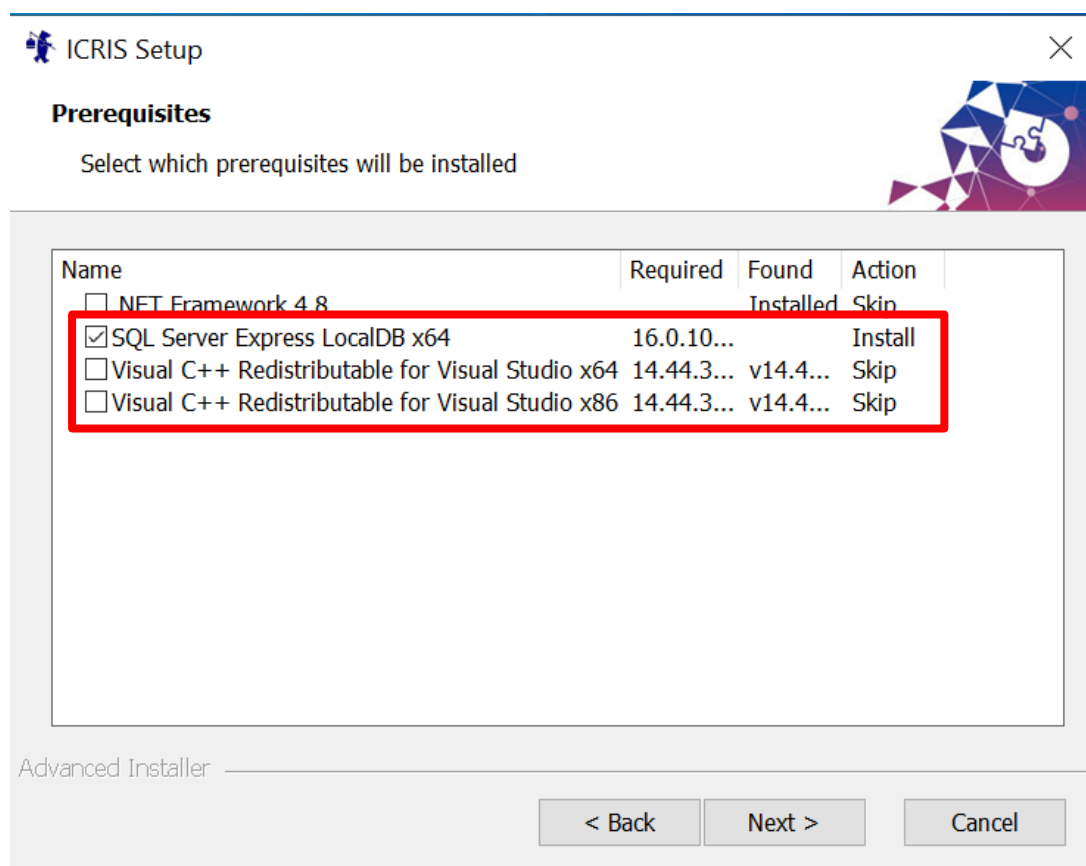
- Click the yes button



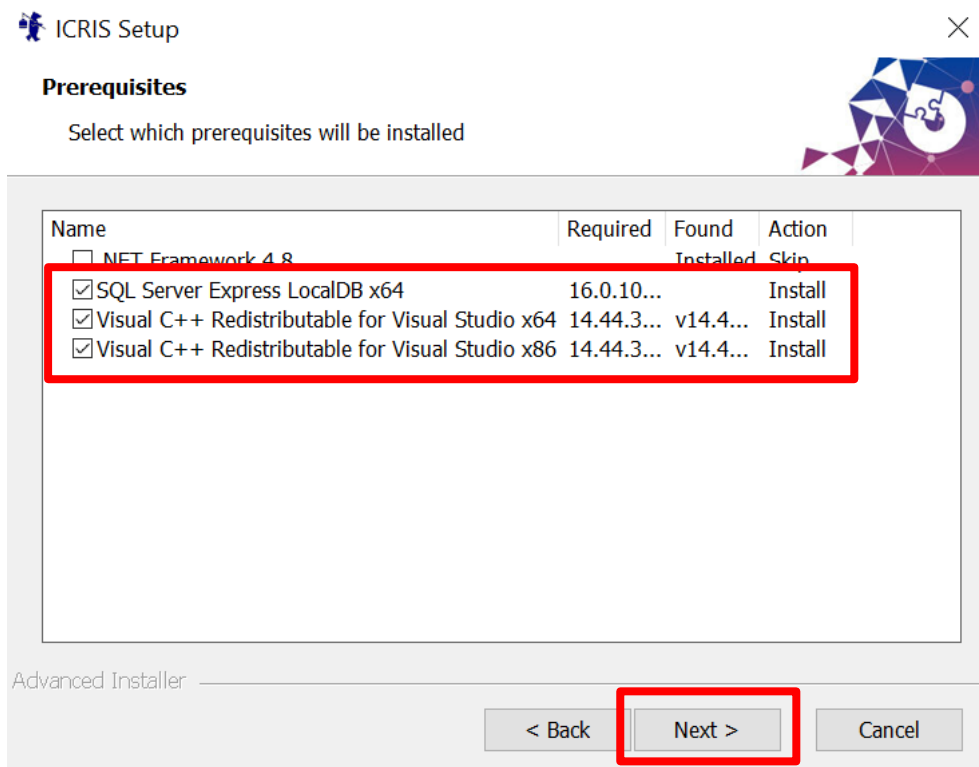
6. Now restart the installation, as you would do in a new installation by double clicking on the installer icon on your desktop



7. Once you get to the prerequisites screen, the only option that is selected will be the “SQL Server Express LocalDB X64”



8. You will need to reselect the two Visual C++ options as below and click next.



9. ICRIS should now install as normal